

# WHAT HAPPENS WHEN YOU SEARCH AND BOOK A TAXI

## HOW DOES THE CURRENT BOOKING PROCESS ACTUALLY WORK?

01

Passenger is shown his/her current location on map.

To send booking request, you need to login. If you don't have an account, there is a sign-up option.

02

Drivers, too, need to login for receiving booking requests. One has 40 seconds to accept a request.

Passenger can view list & map view of drivers, their details & send single or multiple requests.

03

Passenger gets notification if a driver accepts/rejects a request. If driver accepts request, he/she can track him on map.

When a driver accepts request, he is taken to map-view where he can see passenger's location.

04

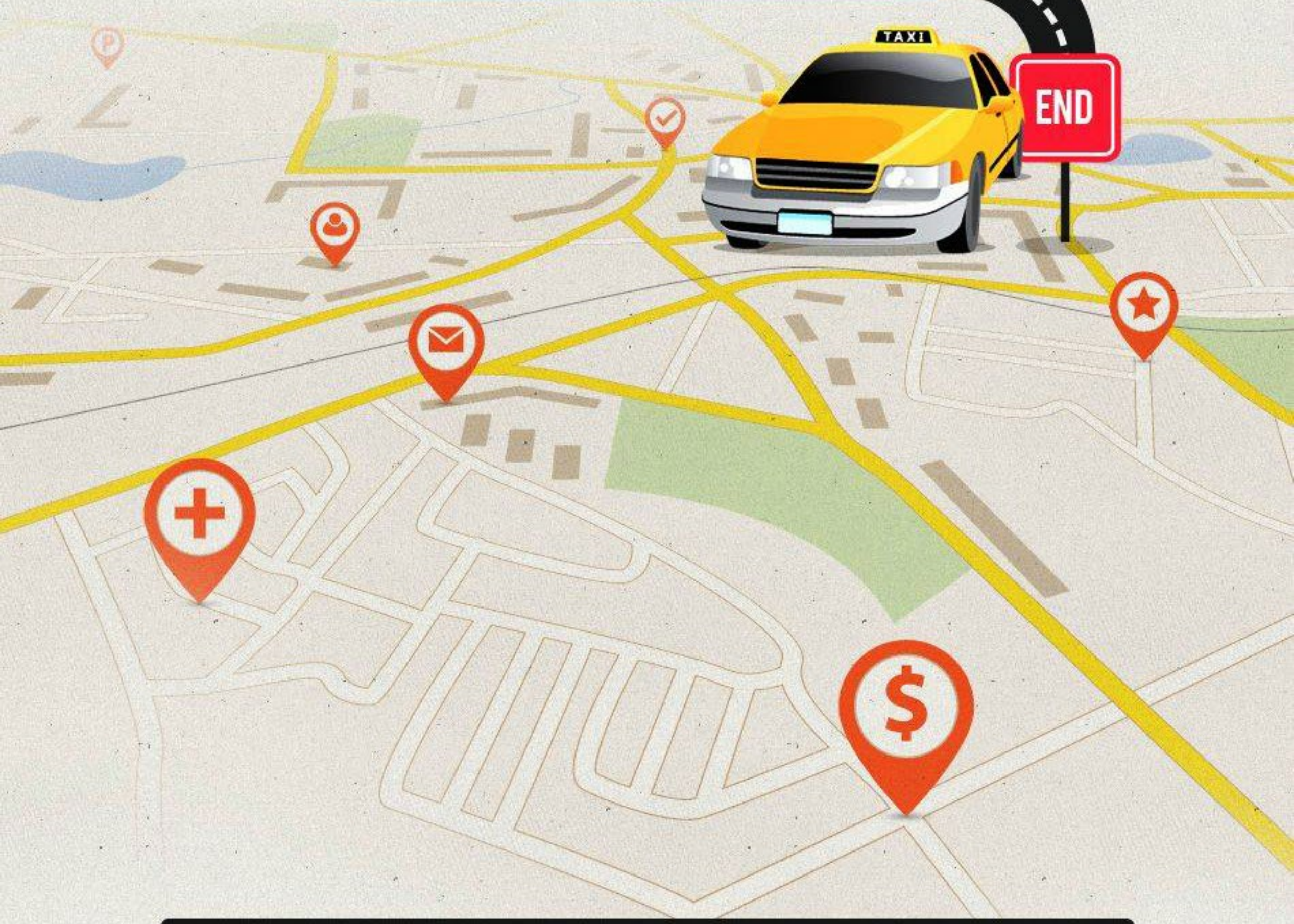
When passenger boards the taxi, driver gets to see End of Ride option on his screen.

The driver gets Boarding Now option on his mobile screen while he goes to pick-up passenger.

05

Passenger makes cash payment on reaching the destination.

Both parties write feedback for one another which gets reflected in their respective profiles.



## HERE'S HOW PRE-BOOKING WORKS

01

A passenger can pre-book a taxi for specific day, time and place. One can also enter comments. Next, the pick-up and drop-off location needs to be confirmed on map-view.

02

Passenger can view driver list including their profile and ratings and send multiple pre-booking requests. The driver gets a notification for this request which can either be accepted or rejected. The passenger receives notification for either of the case.

03

Negotiation takes place between passenger and driver. This happens through either chat, SMS or phone call.

04

When both driver and passenger agree for a specific price, the deal is confirmed. Both parties get notification for same. On the actual day of pick-up, both get notification before 30 minutes of pick-up time.

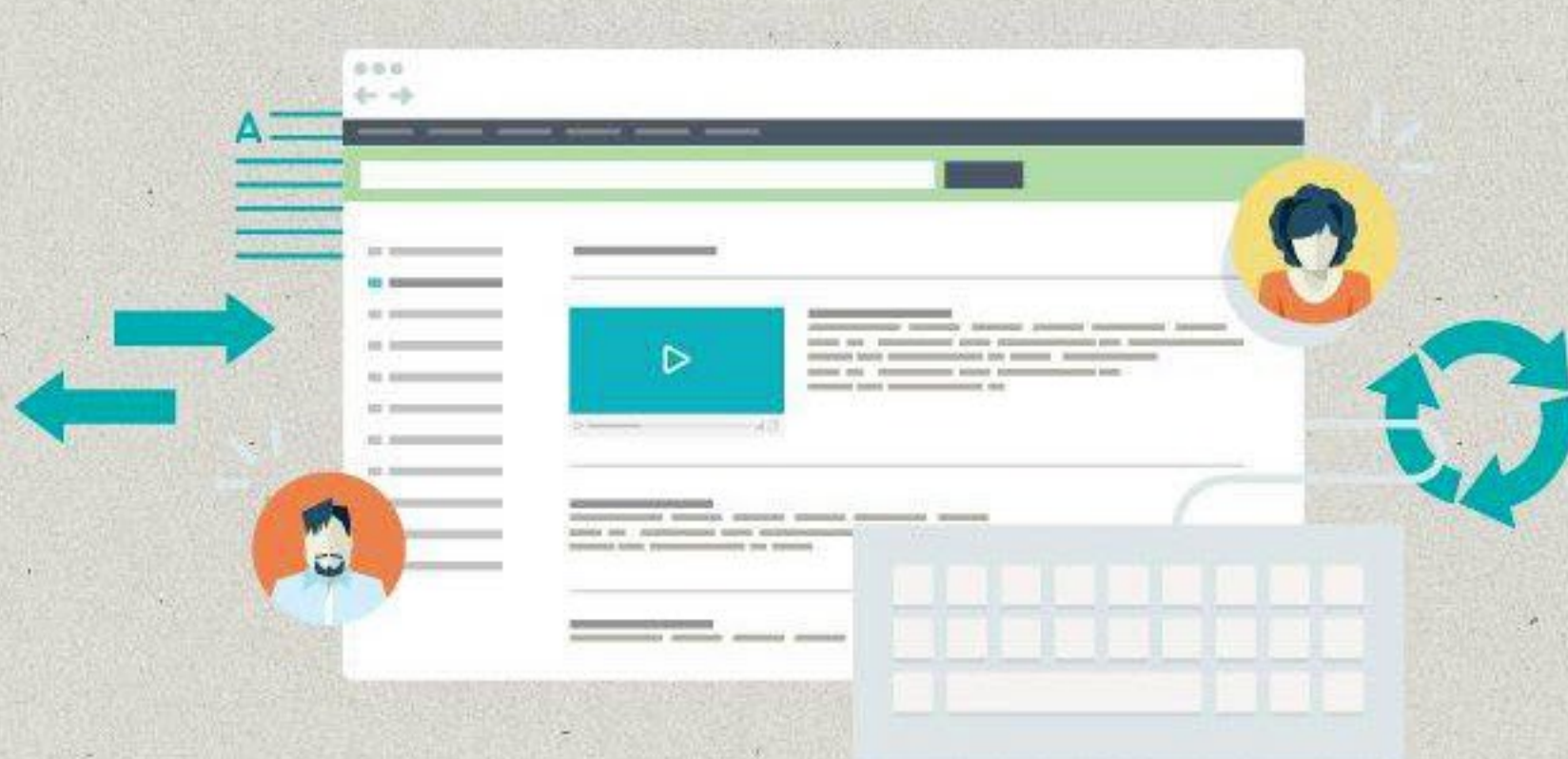
05

Driver can view passenger's location on map, whereas, the passenger can track him at his/her end. The driver's screen displays Boarding Now option till he goes to pick-up the passenger. Once passenger boards the taxi, End of Ride option is shown on driver's screen.

06

Once passenger reaches the specified destination, he/she makes cash payment. Next, both the parties write feedback for one another which gets reflected in their respective profiles.

## WEB ADMIN INTERFACE



The web-based admin panel acts as the back-bone of such taxi booking applications.

The admin owner can easily manage everything right from drivers to passengers and sending notifications.

- Driver Management
- Passenger Management
- Current Booking History
- Receive & View App Feedback
- Pre-booking
- Send Notifications
- Manage Users
- Taxi Facility

# HAPPY RIDING!